

****IMPORTANT NOTICE****

Please be aware, due to the Labor Day Holiday falling on your first scheduled pick up, of Monday September 3rd, your pick ups will roll one day.

Your first trash and recycle pick up will be on Tuesday September 4th and your first yard waste pick up will be on Wednesday September 5th.

Your regular schedule of Monday for trash and recycle and Tuesday for yard waste will resume the following week.

Thank you.



ALLIED WASTE SERVICES 12976 St. Charles Rock Road, Bridgeton, MO 63044

Notice to All Sycamore Hills Single-Family Households:

Beginning Monday September 3, 2007

ALLIED WASTE SERVICES will be your new Trash, Recycle and Yard Waste provider. You can contact Allied Waste Services at:

636-947-5959

Your New Schedule

MONDAY: Trash & Recycle will be serviced for the entire Village.

TUESDAY: Yard Waste will be serviced for the entire Village.

HOLIDAY: Allied Waste observes the following holidays:

New Years Day Memorial Day Independence Day

Labor Day

Thanksgiving Day Christmas Day

If the holiday falls on a Monday or Tuesday your scheduled

Day will be delayed by one day.

For Example: If the holiday is on a Monday, your trash and

Recycle will be picked up on Tuesday. Your Yard Waste will be picked up on Wednesday. IF THE HOLIDAY FALLS ON A WEDNESDAY THROUGH SUNDAY, YOUR PICKUP DAY

WILL NOT BE AFFECTED.

SEE ATTACHED FOR GUIDELINES

SINGLE STREAM MATERIAL

COMMINGLE AND FIBER COMBINED TOGETHER

RESIDENTIAL RECYCLING MATERIALS ACCEPTED

The following is a list of recyclable materials accepted by Resource Management:

Commingled Containers:

Aluminum Cans, Trays & Foil (trays & foil must be cleaned)

Aseptic Packaging & Gable Top Containers (milk & juice cartons)

Steel Cans and Tins (including aerosol)

Glass Bottles and Jars (clear, brown, green): no window glass, dinnerware or ceramics.

Plastics have an identifying code on the bottom of each container. Listed are examples of plastic containers that are in that category. Many other product containers can be recycled by utilizing the plastic identifying code.

#1 PET such as: Soda, Water, & Flavored Beverage Bottles (#1 clear and green plastic resin)

#2 HDPE such as: Milk & Juice Jugs (#2 clear plastic resin)

#2 HDPE such as: Detergent & Fabric Softener Containers (#2 colored plastic resin)

#3 PVC Narrow Neck Containers Only (#3 plastic resin); such as: health & beauty aid products, household cleaners.

#4 LDPE Grocery Containers (#4 plastic resin); such as: margarine tubs, frozen desert cups, six and twelve pack rings.

#5 PP Grocery Containers (**#5** plastic resin); such as: yogurt cups, and narrow neck syrup and ketchup bottles.

#7 OTHER Plastic Resin Narrow Neck Containers Only.

Plastic Buckets, such as kitty litter containers (5 gallon size maximum).

#6 Polystyrene is not recyclable at this time. Please refrain from placing #6 plastic in your bin.

Notes:

- 1. All containers to be emptied and rinsed clean.
- 2. No motor oil, insecticide, herbicide or hazardous chemical containers.
- 3. Plastic bags should be returned to grocery or department store.
- 4. No plastic film (no plastic sheets, tarps or wrap).
- 5. No expanded foam or clear polystyrene per joint advisory from the Illinois Recycling Association, Illinois Department of Commerce & Community Affairs, and Region 5 US Environmental Protection Agency.

Residential Paper Fiber:

Newspaper, including inserts (remove plastic sleeves)

Cardboard (no waxed cardboard)

Kraft (brown paper) Bags

Magazines, Catalogs and Telephone Books

Office, Computer Paper, Notebook & Gift Wrap Paper (no metal clips, spirals, binders)

Chipboard (cereal, cake & food mix boxes, gift boxes, etc.)

Carrier Stock (soda & beer can carrying cases)

Mail, Junk Mail & Envelopes (no plastic cards, stick on labels or unused stamps)

Paper Back Books (no hard cover books)



TRASH CONTAINERS

- Customers may use <u>personal containers</u> in connection with their trash service. The standard size trashcan is 32 exceeds these limits your trash may not be serviced until gallons. Because of driver safety issues these cans may not tight lid and be equipped with handles in good repair. scheduled pick up day. All trash cans should have a flycontainer meets regulations it can be serviced on your next the container complies with regulations. Once the weigh over 60 pounds when loaded. When size or weight
- Over time as a result of continual use and weather customer bears responsibility for replacement of personal extremes, trashcans will experience wear and tear. The for Allied Waste Services drivers. cans that are no longer serviceable or are a safety hazard
- either trash or yard waste (one use per cart). carts, with wheels and attached lid, available to lease for Allied Waste Services has 95-gallon household service
- boxes must flatten and bundle the boxes containers. Customers who wish to dispose of cardboard Cardboard boxes are not acceptable collection

BASIC TRASH GUIDELINES

- collected. Liquid waste products cannot be collected in a By law, only non-hazardous household solid waste can be liquid state.
- such as Kitty Litter, but MUST be completely dry & with the lid off the container to show the driver that it is dried Non-hazardous liquids can be mixed with an absorbent
- Trash with yard waste mixed cannot be collected
- Items over four feet (4') high or long must be broken down or cut to four feet (4') or less.
- Loose materials must be containerized or bundled
- Allied Waste Services will NOT be responsible for any garbage spread about when animals or birds rip any such the bag(s) must be placed in trashcans or trash carts Rubbish (waste that rots and stinks) must be bagged AND
- syringes will only be collected when in approved sharps Medically necessary needles (Sharps), such as diabetic
- components, including tires

- We will not collect explosives or ammunition
- Infectious or blood contaminated materials will not
- quantity of a regular family household. Contact our Trash limits will not exceed the commonly produced Customer Service Department for specific limits in your area

YARDWASTE GUIDELINES

- associated with yard and garden care. inches or less in diameter and other vegetative wastes unbundled straw, tree branches and limbs that are 6 waste includes grass clippings, leaves,
- Yard waste with trash mixed cannot be collected
- Waste Services yardwaste carts designated 32-gallon cans or smaller, or in Allied gallon PAPER yardwaste bags or placed in Loose yard waste must be bagged in standard 30-
- BE COLLECTED. YARDWASTE IN PLASTIC BAGS WILL NOT
- Yard waste carts are to be used for yardwaste ONLY
- "Yardwaste Only." should be marked with the letter "X" or the words Customer-owned containers used for yardwaste
- 60 pounds. Limbs and branches 6 inches or more in in bundles no larger than 4 foot long by 18 inches in diameter must be tied (with TWINE - NO WIRE) Services at an additional charge given away as firewood or collected by Allied Waste be disposed of through a tree trimming contractor, diameter are NOT considered Yard waste. They may diameter, however, no bundle is to weigh more than Tree limbs and branches less than six inches (6") in
- collected only if the material does not exceed the lip trashcan or Allied Waste Services cart can be Loose branches or those placed unbundled into a of the container.
- will require that the containers be down loaded too heavy to be picked up safely. If you do so, we before we pick them up on the next scheduled Please do not overload trashcans and carts so they are collection day.
- collection. Please check with Allied Waste Services service commitments and schedules for yard waste Many communities have specific programs, limits, Customer Service Department

RECYCLE GUIDELINES

containers which are available from your syringe supplier. The State of Missouri set a mandate of 40 % reduction in Allied Waste Services will not collect automobile parts or landfill solid waste and has identified recycling as a key

Waste will provide a 65 gallon container to each resident at component in meeting the mandated reduction. Allied no charge.

Allied Waste Services does not require any sorting on your the recycle processors are followed to assure that these materials for recycling materials are truly recycled. See attached list of acceptable part, but asks that the preparation guidelines set forth by

BULKY TRASH GUIDELINES

parts or components, construction debris/home remodeling gallon trash can or Allied Waste Services trash cart. Bulky bulky, this must be called into customer service at (636) through the Allied Waste Services Customer Service other such items. All Bulky Pickups must be scheduled carcasses, garage doors or garage door openers, or any plywood, boards, decks, rock, soil, landscape timbers debris (e.g., drywall, flooring, ceiling tiles, cement), large toys and other items that cannot fit into a standard 32furniture, mattresses, swing set that have been dismantled 947-5959 to be scheduled. Bulky includes items such as Bulky Trash, there will be a \$25.00 per item charge for and limits may be imposed (treated wood), railroad ties, riding lawnmowers, animal Trash does **NOT** include major appliances, automobile Department. Charges will apply for these special items

APPLIANCE GUIDELINES

collection through Allied Waste Services Customer compactors. These items must be scheduled for microwave ovens, dishwashers and household trash and dryers, ranges and stoves, refrigerators and freezers, date and advised of any applicable charges. Service Department. You will be provided with a pickup White Goods, include, but not are not limited to: washers Major Appliances, will have a \$25.00 per item charge

SCHEDULED SERVICE DAYS

scheduled collection day. Your actual pickup may occur any time between 6:30 AM and 7 PM on your scheduled waste, please place the items curbside by 6:00 AM on your order to ensure collection of your trash, recycling and yard will provide you with your scheduled service days. In Allied Waste Services Customer Service Representative At the time that you establish or change your service, your day. Due to routing complexities, the pickup may occur in know. If we are informed too late, we may not be able to Customer Service Office as soon as possible to let us However, if your pickup is missed, please call our the morning some weeks and not till afternoon on others. collect the miss until your next scheduled pickup day

"Curbside" service requires that the customer place items to be collected within 4 feet of the traveled portion of the adjoining roadway

CLAIMS FOR LOSSES OR DAMAGE

Allied Waste Services shall not be responsible for any items or materials <u>not intended for collection</u>, which are placed in, adjacent to or near regular refuse containers or other such items set out for disposal.

CONSTRUCTION/HOME REMODELING MATERIAL

Construction material or the materials that result from home remodeling projects will not be picked up as part of normal trash or as bulk trash. Some examples of these construction materials are:

- Carpeting and other flooring materials
- Cabinets
- Drywall or sheetrock
- Wood (e.g., 2X4's, plywood, paneling, peg board)
- Bathroom fixtures (toilets, tubs bathroom cabinets)
- Kitchen fixtures (cabinets, islands, etc)
- Plumbing (pipes sinks)
- Large light fixtures (if the fixture does not fit in a 32 gallon can with the lid secured normally, we are unable to pick up)
- Roofing material (e.g., shingles, ceramic roof tiles, tar paper, gutters, fascia boards)
- Siding

This above list is not all-inclusive. Allied Waste Services will arrange to pick up these items as a special service. Charges apply for initial loads (defined as 6' long by 4' tall). Each subsequent load (picked up at the same time) is charged at a lesser rate. Please contact our Allied Waste Services Customer Service office to ask about other items

OUR COMMITMENT TO YOU

- Allied Waste Services commits to prompt, professional and courteous attitudes toward all of our customers.
- The point of collection will be left clean and orderly, unless due to circumstances beyond our control (e.g., animals tearing up garbage or customer not containing loose waste materials).
- Lids will be placed back on cans and trash cans will be returned to the place where the customer sets them out.
- Missed collections that are clearly due to Allied's oversight will be picked up by close of business the

following day (M-F). (Please let our office know of the miss as soon as possible.)

Allied Waste Services Customer Service 636-947-5959